[Company Logo]

<Bot Name>

# Readme

Version X.X

DD/MM/YYYY

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## Introduction

This document contains all essential information for the user to make full use of this *(bot/package*). It includes a description of the functions and capabilities and step-by-step procedures for setup & configuration of the *(bot/package*).

### Overview

Instructions: Provide a brief overview of this bot or package – what it does and how it does it. The description should include at a minimum:

* *High-level understanding of its end to end execution in non-technical terms*
* *Example of a Sample Input & Output*

### Use cases

The key use cases include:

*Instructions: Include bullet point descriptions of the generic use cases where this bot or package can be used.*

## Requirements & Prerequisites

### System Requirements

[**Enterprise (Cloud deployed) and Community Edition device requirements**](https://docs.automationanywhere.com/bundle/enterprise-v2019/page/enterprise-cloud/topics/deployment-planning/cloud-requirements-operating-system-compatibility.html#Zj0vY2F0ZWdvcnkvaW5zdGFsbD9wPUluc3RhbGw=).

Review the machine hardware specifications, operating system versions, and browser types supported by Automation Anywhere Enterprise for creating and running bots and packages as an Enterprise (Cloud deployed) or Community Edition user on your local machine.

### Prerequisites

Instructions: Provide software prerequisites along with version needed for bot or package usage. This include if you need to have accounts set up with third party SaaS systems like Salesforce, Slack, Workday, etc.

## Getting Started

### Quick Start

#### Setup

Instructions: Provide a step by step guide for setting up external accesses required for using the bot or package. This could include, for example, details on how to generate an API Key/Token as well as the actions a user must take to setup and access an external SaaS application required as a part of the process.

#### Configuration and Use

**For Packages:**

Provide any details, if needed, around configuring packages for use. Explain how to use each of the commands in your package.

Your package needs to ship with a bot that illustrates how the package can be used. Provide step-by-step instructions for how to use that bot so that your customer can see how to use the package.

**For Bots:**

Provide a step by step guide for configuration of parameters from either an external file (text) or from the Credential Vault for sensitive parameters for bots. If applicable, include how to create locker & credential attributes in credential vault.

Provide configurable variable list with the details as mentioned in the example

* *For Credential Vault –*

*Describe the setting up of the Locker and Credentials and describe the individual properties in a table format as below*

|  |  |  |  |
| --- | --- | --- | --- |
| 1. ***Locker Name*** | 1. ***Credentials Name*** | 1. ***Attribute Name*** | 1. ***Value*** |
| 1. *Locker\_Slack* | 1. *Credential\_Slack* | 1. *URL* | 1. *URL of the slack account* |

* *For configuring the bot –*

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1. ***INPUT VARIABLES: Input Variables to be mentioned in this Table*** | | | | |
| 1. ***Variable Name*** | 1. ***Type*** | 1. ***Mandatory*** | 1. ***Purpose*** | 1. ***Example Input*** |
| 1. *vInputFileName* | 1. *Text/Number* | 1. *Yes* | 1. *File Name for the template from which bot reads the value from.* 2. *Format – Filename. Extension* | 1. *Provide an example of the Input data* |

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1. ***OUTPUT VARIABLES: Output Variables to be mentioned in this Table.*** | | | | |
| 1. ***Variable Name*** | 1. ***Type*** | 1. ***Mandatory*** | 1. ***Purpose*** | 1. ***Example Output*** |
| 1. *vOutputFileName* | 1. *Text/Number* | 1. *Yes* | 1. *File Name for the template from which bot reads the value from.* 2. *Format – Filename. Extension* | 1. *Provide an example of the Input data* |

. Explain how a customer can use the bot once it’s configured – walk through examples.

## Support & FAQs

### Support

Free bots are not officially supported. You can get access to Community Support through the following channels:

* You can get access to community support, connecting with other Automation Anywhere customers and developers on the Community in the [Developers Forum](https://community.automationanywhere.com/developers-forum-36).
* Automation Anywhere also provides a [Product Documentation portal](https://docs.automationanywhere.com/) which can be accessed for

more information about our products and guidance on [Automation 360](https://docs.automationanywhere.com/bundle/enterprise-v2019/page/enterprise-cloud/topics/release-notes/cloud-release-notes.html#Zj0vY2F0ZWdvcnkvZXhwbG9yZT9wPUV4cGxvcmU=).

### FAQs

Instructions: Add any Frequently Asked Questions related to your automation that you think would be helpful to the customer

For questions relating to the Control Room: See the [Automation 360 FAQs](https://docs.automationanywhere.com/bundle/enterprise-v2019/page/enterprise-cloud/topics/release-notes/cloud-A2019-faq.html#Zj0vY2F0ZWdvcnkvZXhwbG9yZT9wPUV4cGxvcmU=).

Appendix A: Record of Changes

Instructions: Provide information on the version number, the date of the version, the author/owner of the version, and a brief description of the reason for creating the revised version.

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| No. | Version Number | Date of Change | Author | Notes |
|  |  |  |  |  |

Appendix B: References

|  |  |  |
| --- | --- | --- |
| **No.** | **Topic** | **Reference Link** |
| 2 | Guidance: Building basic Automation 360 bots | Click [here](https://docs.automationanywhere.com/bundle/enterprise-v2019/page/enterprise-cloud/topics/aae-client/bot-creator/using-the-workbench/cloud-how-to-build-and-edit-bots.html#Zj0vY2F0ZWdvcnkvYnVpbGQ/cD1CdWlsZA==) |
| 3 | Guidance: Building Automation 360 packages | Click [here](https://docs.automationanywhere.com/bundle/enterprise-v2019/page/enterprise-cloud/topics/developer/cloud-create-package-overview.html#Zj0vY2F0ZWdvcnkvYnVpbGQ/cD1CdWlsZA==) |
| 4 | Community Developers Forum | Click [here](https://community.automationanywhere.com/developers-forum-36) |
| 5 | Automation Anywhere University | Click [here](https://university.automationanywhere.com/) |